

About WebSupplier

What is WebSupplier?

WebSupplier is a web browser based system that enables suppliers to receive orders from their customers via the internet, and to send back order confirmations, delivery notes and invoices. **WebSupplier** can be deployed rapidly as a single connection to the customers back-office system and provide an ability to reach all suppliers with a consistent, highly intuitive and easy to use interface for returning business documents.

There are no barriers to suppliers working with **WebSupplier** since all that is needed is an internet connection and a web browser. Helping suppliers get up to speed with **WebSupplier** couldn't be easier with a proven model capable of on-boarding 100's of suppliers per month supported by full on-line tutorials, excellent documentation and a telephone support team.

The system enables orders sent by customers to be quickly and efficiently picked up by suppliers with the system minimising any work needed in returning response documents through the automatic prefilling of forms. Suppliers just need to enter key document numbers (e.g. an invoice number), give the details a quick once-over before clicking the "Send" button and seconds later the invoice will be securely awaiting processing in the customers back-office system. No postal delays, no manual processing and no inaccuracies!

Once a supplier is connected to **WebSupplier** other participating customers will also be able to send orders meaning that there is a consistent interface in the processing and servicing of key customer accounts.

In making further efficiencies **Adaptris** also has a range of automated solutions that enable your accounting/ERP system with the import and export of all documents associated with the Order to Cash cycle meaning that suppliers who wish to move to a more integrated solution can streamline their operations. If you would like to discuss an automated system then please contact us using the details in the "Further Information" section.

Why use WebSupplier?

Large businesses are increasingly needing their suppliers and customers to trade with them electronically in order to lower operating costs and speed up the flow of information along the supply chain. Terms such as B2B, EDI and eMessaging all refer to the automated exchange of business documents such as orders and invoices between the IT systems of buyers, sellers, logistics and other businesses. Whilst IT has come a long way toward making it easier and more cost effective for small and medium sized businesses to meet the eBusiness needs of their customers and suppliers, it can still be tough for some businesses for a variety of reasons.

Benefits and features

Benefits	Features
<p>Order and Invoices exchanged using WebSupplier generate significantly fewer errors. Studies indicate that typical errors in the processing of orders and invoices can cost between £42 and £97 per document (credit note production / processing of a return / cost of additional administration etc.). WebSupplier reduces these errors.</p> <p>WebSupplier users experience fewer Credit Notes and requests for Credit notes.</p> <p>Invoices from WebSupplier receive the highest priority for processing. Invoices from WebSupplier are, on average, paid faster than manual invoices due to automation, priority and a lower error rate (less delays).</p> <p>Workforce flexibility: The system enables suppliers to access orders and receive alerts anywhere and at any time.</p> <p>Suppliers receive orders from multiple customers in a consistent format.</p> <p>WebSupplier offers a full audit trail over the process highlighting the status of orders and giving a searchable history of what has been processed and received by both parties.</p> <p>Buyers are committed to giving better and more valuable data to suppliers trading electronically, including WebSupplier suppliers.</p> <p>Suppliers not able to directly integrate their systems electronically can all be dealt with consistently and fairly as customers committed to making business improvements can roll-out electronic ordering without leaving anyone behind.</p>	<p>Trade electronically with multiple customers.</p> <p>Notification/alert by email or SMS of new orders.</p> <p>Receive Purchase Orders. Optionally, these can be printed in a consistent format across all customers.</p> <p>Send Order Confirmations, Delivery Notes and Invoices to your customers.</p> <p>Efficient search and navigation to quickly and easily find all of your orders and other documents.</p> <p>Support for back orders and part processed orders.</p> <p>Support for multiple users in WebSupplier, each with different roles and privileges.</p> <p>Full feature details can be found in the WebSupplier User Guide.</p>

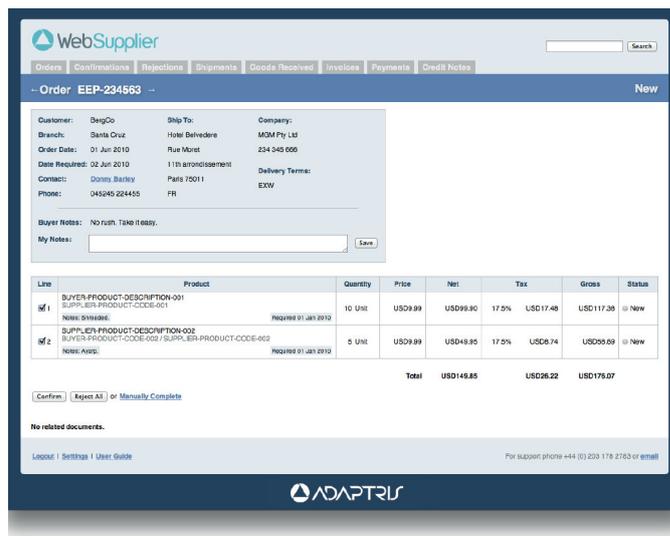
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The purpose of **WebSupplier** is to enable suppliers to meet the eBusiness needs of their customers, regardless of what their IT systems or budgets might be. Suppliers might be busy on other projects, have old and cumbersome IT systems or might wish to prioritise their business investments differently. **WebSupplier** was designed to overcome all of these issues in providing a highly resilient service that with minimum investment enables partners to work effectively together. For the supplier it is easy to adopt and for the customer, a single connection can be extended across all suppliers regardless of size and technical issues.

Other features

WebSupplier is a constantly evolving to provide new benefits to both the customer and supplier. All of these new services are built upon the basic premise of web based electronic order processing but have extended, by way of an example to enable suppliers to receive Goods Receipts and Invoice Approval messages. These message types help improve customer service and make credit management easier resulting in improvements to customer and supplier relationships.

WebSupplier has an active customer and supplier community providing constant feedback on improvement to the system and the services it delivers.



An order in **WebSupplier**

Further information

For further information or assistance please contact Adaptris using the details below:

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